

## CIMB Card Deals Terms and Conditions

1. Deals are applicable to all debit, credit and prepaid cards issued by CIMB Bank Berhad (“**CIMB Bank**”) and other CIMB Group entities in Southeast Asia (collectively “**CIMB Cards**”).
2. By utilizing the Deal(s), CIMB Cardholders agree to be bound by these Terms and Conditions.
3. Payment must be made with CIMB Cards.
4. Presentation of the CIMB Card may be required by the participating merchant when making the reservation, booking and/or ordering the goods or services.
5. Deals may not be used in conjunction with other promotions, offers, privileges, discounts, vouchers, loyalty programmes and privilege cards.
6. All Deals:
  - a) Are subject to the participating merchant’s terms and conditions. Other special terms and conditions relating to these offers, privileges or discounts may also apply.
  - b) Are subject to prevailing government taxes and service charges, where applicable.
  - c) Are subject to availability and while-stocks-last basis. If complimentary gifts or items are offered, participating merchants reserve the right to substitute such complimentary gift or item with an item of similar value if it is unavailable at the time of purchase/confirmation of order.
  - d) Cannot be exchanged for cash, credit or in kind and are non-transferable.
  - e) Are subject to all applicable laws, directives, notices and regulations.
7. CIMB Bank makes no warranty or representation as to the quality, merchantability or fitness for purpose of the merchant’s goods and services. Any feedback and/or dispute on the same must be directed to or resolved directly with the merchant. CIMB Bank is not responsible to facilitate or resolve disputes between the cardholder and merchant and as such, cannot be held liable for any loss, injury, claim or damage suffered or incurred from the use of the merchant’s goods and services.
8. CIMB Bank reserves the right to vary (whether by addition, deletion, modification, amendment or howsoever else) (“**Amendment**”) any of these Terms and Conditions by giving twenty-one (21) calendar days’ notice.
9. Notice of any Amendment shall be given by CIMB Bank by posting it:
  - (i) on CIMB Bank’s website; or
  - (ii) at CIMB Bank branches; or
  - (iii) via advertisement in any newspaper in Malaysia; or
  - (iv) via an insertion in the cardholder’s statement of account.
10. CIMB Bank shall not be liable for any losses or damages suffered or incurred by the CIMB Cardholder as a direct or an indirect result of any Amendment.

11. The Terms and Conditions governing individual Deals shall prevail over these Terms and Conditions.

12. All other terms and conditions governing the use of the CIMB Cards shall continue to apply with full force and effect.

13. Deals may be open to other cards issued by CIMB Bank and/or CIMB Group, in which case all other terms and conditions governing the use of those cards shall continue to apply with full force and effect.

14. Unless due to the default caused by CIMB Bank, CIMB Bank will not be responsible for any losses, damages or cost incurred in relation to the Deals. CIMB Bank liability shall not include any loss of profit, consequential loss, economic loss, or speculative loss.

15. If you have any questions or complaint, please contact: Customer Resolution Department (CRU), PO Box 10338, GPO Kuala Lumpur, 50710 Wilayah Persekutuan (Tel: 03-6204 7788; Email: [contactus@cimb.com](mailto:contactus@cimb.com))